

# KEVIN KIRKNESS

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## Summary and Qualifications

**Versatile** and **experienced** in both high end and high volume restaurants, while taking on management level responsibilities.

Background in creative **problem solving** and **design thinking** through a rigorous architectural education.

Skilled at working in **team driven** situations while maintaining the highest level of quality and **guest experience**.

## Industry Experience

**Cambridge Brewing Company, Manager & Bartender** Cambridge, MA 05/2015 - Present  
· Assist guests in selecting and enjoying house brewed beer while providing excellent customer service in a high volume environment that also happens to be one of the best brewpubs in the country.  
· Learning as much as possible about brewpub operations through interactions with guests, coworkers and management.

**The Hungry i, Bartender/Server** Boston, MA 06 / 2013 - 05/2015  
· Provide high end guest service as both a bartender and server, requiring initiative and adaptability.  
· Regularly manage the front of house, often alone, as well as handle restaurant inventory.  
· Extensive high end wine and champagne knowledge.

**Papa Razzi Trattoria, Bartender/Server** Newton, MA 11 / 2009 - 06 / 2013  
· Exceeded guest expectations of service and quality while working in a high volume setting, particularly building skills and a knowledge base in beer, wine and cocktail service.  
· Leveraged social competencies to foster a positive atmosphere and build relationships with both guests and coworkers.

## Education

**Northeastern University** Boston, MA 2005 - 2010  
Bachelor of Science in Architecture

## Professional Experience

**MASSPORT, Drafting Assistant** Boston, MA 07 / 2009 - 01 / 2010  
· Created comprehensive model of airport terminals and roadways while also designing truck routes to/ through Boston MASSPORT properties.  
· Researched sound attenuation strategies for highway located properties.

**Massachusetts State Trial Court, Drafting Assistant** Boston, MA 07 / 2007 - 01 / 2009  
· Transferred older architectural drawings from paper blueprints in to AutoCAD and inserted new court-house programs into existing building shells.  
· Designed physical and digital presentation materials for client presentations.